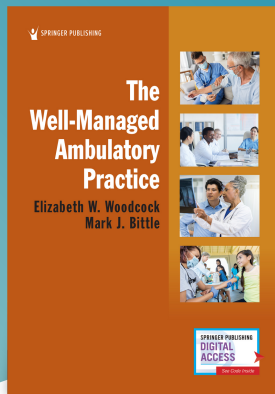


# The Well-Managed Ambulatory Practice

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## THE RESOURCE TO HELP YOU KICKSTART AN AMBULATORY MANAGEMENT COURSE AT YOUR PROGRAM

The ambulatory health care space is one of the fastest growing sectors in the U.S. health system. Its workforce has grown 21% over the past decade and students are clamoring for skills and expertise that translate to these settings. Future healthcare managers need appropriate courses and resources to unlock the knowledge, tools, and real-world applications of how to manage these diverse settings efficiently, effectively, and with a patient-centered approach. This unique resource can serve as a “curriculum in a box” for developing and implementing an ambulatory management course seamlessly at schools of health administration, public health, nursing, business, and medicine.

### Key Features:

- Written by leading experts in ambulatory practice management
- Reviews all core functional areas of healthcare management through the lens of managing an ambulatory practice
- Highlights engaging real-world case studies
- Includes best practices and strategies
- Contains a comprehensive instructor resource package with an Instructor Manual, PPTs, and Test Bank



**Chloe Miwa,**  
MPH Candidate '23 Emory  
University, Rollins School of  
Public Health

*“Without a doubt, Outpatient Management was one of my favorite courses during my MPH program. I enjoyed Professor Woodcock’s energy, and she had a wealth of knowledge about a variety of ambulatory care topics, such as patient flow, remittances, telemedicine, level loading, and more. Many of the topics are relevant to my future career in health care management, and I have already applied what I learned from her course on several occasions. To say the least, Outpatient Management had a positive and long-lasting impact on me, and I have encouraged other students to take this course.”*



**Maheen Noorullah MBBS,**  
MPH Candidate '23, Emory  
University-Rollins School of Public  
Health, and Vaccine Demand and  
Safety Fellow at The CDC

*“Dr. Woodcock is a phenomenal professor! In her outpatient management course, she immaculately describes the ins and outs of ambulatory care settings in a manner that is digestible by everyone. Through her course, I learned how the outpatient setting is flooded with problems on a daily basis. For these everyday issues, she provides innovative solutions that can truly revolutionize the way outpatient clinics are conducted. Her deep passion for the subject makes her classes very engaging and enlightening! Professor Woodcock is hands down one of the best professors I have had so far!”*



**Peter Holmes,**  
MHA Candidate '23, Johns  
Hopkins University Bloomberg  
School of Public Health

*“This insightful book is packed with practical tips and strategies that will prepare you for your next role and help you lead your practice to new heights. An invaluable resource that helped me, as a student, prepare for the role of a practice manager. This book provided me with a comprehensive understanding of the inner workings of an ambulatory practice and equipped me with the skills and knowledge needed to excel in my career. If you’re looking to take the next step in your career, this book is must-read.”*

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